

SKI HOLIDAYS TO EUROPE & JAPAN - 2010

BOOKING CONDITIONS & RELEASE OF LIABILITY

DEPOSITS

A deposit is required at time of booking
Europe or Europe /Japan Ski Holidays - \$750.
Japan Ski Holidays - \$500

Bookings will only be accepted with the signed Booking Form and the appropriate deposit.

PROGRESS PAYMENTS

An interim payment may be required with final payment due 6th of November for Europe tours or 20th November for Japan tours.

AMENDMENTS

A confirmed booking may be changed once without incurring charges, unless it involves a cancellation fee. All subsequent changes carry an amendment fee of \$50 per change.

COSTS

The advertised tour cost is expressed in Australian dollars, based on costs, charges, fares, tariffs and currency exchange rates at the date of issue and are subject to change with or without notice. Tour cost & group rates are calculated on a minimum of 25 participants, with payment by cash, cheque or direct deposit to Estours Westpac account. Tour cost may vary if minimum group size is not achieved. Payments by credit cards will incur a fee. This tour is a complete holiday package and itemization of costs will not be rendered.

CANCELLATION

All cancellations irrespective of date of cancellation incur a fee of \$250 per person. Cancellations 60 days or less prior to departure incur a fee per person of full deposit and all charges levied by the airlines, hotels, transport companies and service providers, which can be as high as 100% of travel cost.

INSURANCE

We strongly recommend you take out travel insurance to cover cancellation charges, personal accidents, loss or damage to luggage, medical expenses, evacuation and personal liability. If you decline to take out travel insurance, we will require you to sign an indemnity form. Should you obtain insurance separately then Estours Travel will require a copy of the policy and contact details for use by our tour leader, if necessary.

BAGGAGE

Free baggage allowance of 20 kg per person for economy class and 30 kg per person for business class travel. Cabin baggage is allowed at 5kg per person and is size restricted.

TRAVEL DOCUMENTS

All passengers departing Australia need valid passports. You may need a re-entry permit to Australia if you are traveling on a

passport of another nationality. The validity of a passport must extend at least 6 months past the return date to Australia. It is the passenger's responsibility to ensure that they are in possession of the necessary travel documentation and that they comply with the appropriate government and transportation regulations.

COSTS DO NOT INCLUDE:

Passport and visa fees, airfares (except as specified), fuel surcharges and airport taxes, excess baggage charges and all other costs of a personal nature, not specifically included. Additional costs caused by weather or failure of transportation services or other circumstances outside the control of the tour operators or their principal or agent, are not included but may be covered by the passenger's own travel insurance.

ACCOMMODATION

Whilst every effort is made to ensure accommodation in hotels is provided on a twin share basis, with private facilities, no responsibility is accepted should the hotels change rooming arrangements.

SINGLE SUPPLEMENT

Should you be traveling alone, every effort will be made to find a suitable person with whom to share a room, to avoid having to pay single room surcharges. If by choice or circumstance, single room accommodation is used, then a single room supplement will be charged.

ITINERARY VARIATIONS

We reserve the right to vary the itinerary in the event of unforeseen circumstances beyond our control. Hotels used may be different to those listed in the itinerary; however, they will be of similar standard and location where possible.

REFUND

No refund will be made for services, excursions, accommodation, transfers, meals etc. provided but not utilized.

SPECIAL NOTE Nothing in this brochure is intended to affect your rights granted by the Australian Consumer Protection laws.

TOUR LEADER. The only responsibilities of the tour leaders are to assist in the coordination of travel, accommodation & other arrangements in relation to the relevant ski tours. The tour leaders will NOT be responsible for on-snow guiding, direction, coaching or instruction.

STATEMENT OF RESPONSIBILITIES & RELEASE OF LIABILITY AGREEMENT

Est Ski Tours Pty Ltd (trading as Estours Travel) acts as a booking agent for airlines, hotels, bus companies, ski lift companies, owners or contractors providing the services. All coupons, receipts and tickets issued by Est Ski Tours are issued subject to any and all tariffs, terms and conditions specified by the suppliers. By the acceptance of such coupons, receipts, tickets and services you agree that Est Ski Tours and other operators nor any representative shall be or become liable for any loss, injury, damage, additional expenses or inconvenience to you or otherwise in connection with any accommodation, transportation or other service caused directly or indirectly by force majeure or other events which are beyond our control. Est Ski Tours, their Associates or Agents., while taking every care with the passenger's luggage or property, shall not accept any liability for damage, loss or inconvenience.

Skiing & snow sports can be dangerous sports activities in which, in extreme circumstances, death may occur. It must be clearly understood that in the case of accident or unforeseen circumstances, Est Ski Tours Pty Ltd & the ski tour leaders will be indemnified from all liability and responsibility for injury, damages, illness, accident, death or loss of property however arising, which may occur during the Ski Tours. In recognition of all such risks, dangers and hazards all participants in the Ski tours are requested to read and are required to sign this Booking Conditions & Release of Liability Agreement. This agreement will affect your legal rights should you be injured or involved in an accident.

Est Ski Tours reserves the right to alter, amend or cancel all or any of the arrangements contained in the itinerary.

Every effort is made to ensure Estours website www.estours-travel.com.au advertisements and brochures are accurate at the time of printing, however Est Ski Tours can not be held responsible for printing errors arising from unforeseen circumstances.

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