

SKI HOLIDAYS 2024

BOOKING CONDITIONS & RELEASE OF LIABILITY

DEPOSITS

A minimum deposit is required at time of booking your Ski Holiday of \$1000.00pp plus payment for flights and land if required. Bookings will only be accepted with the signed Booking Form and the appropriate deposit.

PROGRESS PAYMENTS

Deposits due within 5 days of Booking with final payment due October 2023 for Ski Holidays, dates will be advised.

AMENDMENTS

A confirmed booking may incur charges for change, unless it involves a cancellation fee. Third Party amendment fees may apply also.

COSTS

The advertised tour cost is expressed in Australian dollars, based on costs, charges, fares, tariffs and currency exchange rates at the date of issue and are subject to change with or without notice. Tour cost & group rates are calculated on a minimum of 25 participants, with payment by cash, cheque or direct deposit to Estours Commonwealth Bank account. Tour cost may vary if minimum group size is not achieved. Payments by credit cards will incur a fee. This tour is a complete holiday package and itemization of costs will not be rendered.

CANCELLATION

Airfares are subject to cancellation fees of up to 100%. All cancellations irrespective of date of cancellation will incur a minimum fee of \$250 per person. Cancellations prior to departure incur a fee dependent on time of cancellation. Land package cancellation policies vary depending on charges levied by the hotels, transport companies and service providers, and third party booking agents which can be as high as 100% of travel cost.

INSURANCE

We strongly recommend you take out travel insurance to cover cancellation charges, personal accidents, loss or damage to luggage, medical expenses, evacuation and personal liability. If you decline to take out travel insurance, we will require you to sign an indemnity form. Should you obtain insurance separately then Estours Travel will require a copy of the policy and contact details for use by our tour leader, if necessary.

BAGGAGE

Free baggage allowance depends on your airline, up to date information will be found on the airline websites. Check with your airlines for allowances for ski and sporting equipment..

TRAVEL DOCUMENTS

All passengers departing Australia need valid passports. You may need a re-entry permit to Australia if you are traveling on a passport of another nationality. The validity of a passport must extend at least 6 months past the return date to Australia. It is the passenger's responsibility to ensure that they are in possession of the necessary travel documentation and that they comply with the appropriate government and transportation regulations. Online Visa waivers may be required for travel to Canada and the US.

COSTS DO NOT INCLUDE:

Passport and visa fees, airfares (except as specified), fuel surcharges and airport taxes, excess baggage charges and all other costs of a personal nature, not specifically included. Additional costs caused by weather or failure of transportation services or other circumstances outside the control of the tour operators or their principal or agent, are not included but may be covered by the passenger's own travel insurance.

ACCOMMODATION

Whilst every effort is made to ensure accommodation in hotels is provided on a twin share basis, with private facilities, no responsibility is accepted should the hotels change rooming arrangements.

SINGLE SUPPLEMENT

Should you be traveling alone, every effort will be made to find a suitable person with whom to share a room, to avoid having to pay single room surcharges. If by choice or circumstance, single room accommodation is used, then a single room supplement will be charged.

ITINERARY VARIATIONS

We reserve the right to vary the itinerary in the event of unforeseen circumstances beyond our control. Hotels used may be different to those listed in the itinerary, however, they will be of similar standard and location where possible.

REFUND

No refund will be made for services, excursions, accommodation, transfers, meals etc. provided but not utilized.

SPECIAL NOTE

Nothing in this brochure is intended to affect your rights granted by the Australian Consumer Protection laws.

TOUR LEADER.

The only responsibilities of the tour leaders are to assist in the coordination of travel, accommodation & other arrangements in relation to the relevant ski tours. The tour leaders will NOT be responsible for on-snow guiding, direction, coaching or instruction.

STATEMENT OF RESPONSIBILITIES & RELEASE OF LIABILITY AGREEMENT

Stours Pty Ltd (trading as Estours Travel) acts as a booking agent for airlines, hotels, bus companies, ski lift companies, owners or contractors providing the services. All coupons, receipts and tickets issued by Estours Travel are issued subject to any and all tariffs, terms and conditions specified by the suppliers. By the acceptance of such coupons, receipts, tickets and services you agree that Estours Travel and other operators nor any representative shall be or become liable for any loss, injury, damage, additional expenses or inconvenience to you or otherwise in connection with any accommodation, transportation or other service caused directly or indirectly by force majeure or other events which are beyond our control. Estours Travel, their Associates or Agents., while taking every care with the passenger's luggage or property, shall not accept any liability for damage, loss or inconvenience.

Skiing & snow sports can be dangerous sports activities in which, in extreme circumstances, death may occur. It must be clearly understood that in the case of accident or unforeseen circumstances, Estours Travel & the ski tour leaders will be indemnified from all liability and responsibility for injury, damages, illness, accident, death or loss of property however arising, which may occur during the Ski Holiday. In recognition of all such risks, dangers and hazards all participants in the Ski Holidays are requested to read and are required to sign this Booking Conditions & Release of Liability Agreement. This agreement will affect your legal rights should you be injured or involved in an accident.

Estours Travel reserves the right to alter, amend or cancel all or any of the arrangements contained in the itinerary.

Every effort is made to ensure Estours website www.estours-travel.com.au advertisements and brochures are accurate at the time of printing, however Estours Travel can not be held responsible for printing errors arising from unforeseen circumstances.

ABN: 56 620 433 276 ATAS A10479 Issued May 2023

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GROUP SKI HOLIDAYS

BOOKING FORM:- Japan 2024

A Booking Form must be received by Estours Travel at time of deposit to proceed with booking.

Title: _____ Name: _____

Address: _____

Suburb: _____ Post Code: _____ State: _____

Phone (Home): _____ (Work): _____ (Mobile): _____

Email Address: _____

Payment Method: Direct Deposit Cheque Credit Card

If your group is larger than 6 please complete a second form. Passenger names must be written exactly as per passports. Passports require a validity of six months after your return date.

Surname	All Given names	Gender	Date of Birth DD/MM/YY	Passport Number	Expiry Date DD/MM/YY	Nationality and country of Issue	TShirt Size

PLEASE PRINT LEGIBLY

* E.g. If your nationality is NZ, but passport was issued in Australia, write NZ/Australia

Would you like a quote and information from Estours Travel for travel insurance?

Yes

No, I already have adequate travel insurance cover, my policy is with _____

My policy number is _____ and the emergency assistance number is _____

Would you like a quote and information from Estours Travel for Flights?

Yes:- Please look at best option for my itinerary. My departure city is _____

No I will organise my own flights.

Is there anything else we need to know? Frequent flyer program, class of travel or meal requests-

I hereby confirm that:

a) On behalf of all the persons named on this booking form, I/we have read, understood & accept the *Booking Conditions & Release of Liability Agreement* as detailed above. I am authorised by persons named on this and any attached Booking Form(s) to make this agreement on their behalf

b) All names in my booking are correct as per passport;

c) All passengers in my booking will be travelling with adequate travel insurance cover.

Signature: _____ **Date:** _____