

SKI HOLIDAYS TO EUROPE- 2025 BOOKING CONDITIONS & RELEASE OF LIABILITY

DEPOSITS

A deposit for the Europe ski holiday is required at time of booking and is \$1,500 per person. Bookings will only be accepted with the signed Booking Form and the appropriate deposit.

PROGRESS PAYMENTS

An interim payment may be required with final payment due in October 2023 for Europe tours.

AMENDMENTS

A confirmed booking may be changed once without incurring charges, unless it involves a cancellation fee. All subsequent changes carry an amendment fee of \$50 per change.

COSTS

The advertised and quoted tour cost is expressed in Australian dollars, based on costs, charges, fares, tariffs and currency exchange rates available at the date of quote or issue and are subject to change with or without notice. The tour cost & group rates are calculated on a minimum of 25 participants, with payment by cash, cheque or direct deposit to Estours bank account. Tour cost may vary if minimum group size is not achieved or if suppliers increase their rates from that initially quoted. Payments by credit cards will incur a fee.

CANCELLATION

All cancellations irrespective of date of cancellation incur a fee of \$750 per person. Cancellations 90 days or less prior to tour commencement incur a fee per person of full deposit and all charges levied by the airlines, hotels, transport companies and service providers, which can be as high as 100% of travel cost.

INSURANCE

We strongly recommend you take out travel insurance at time of booking to cover cancellation charges, personal accidents, loss or damage to luggage, medical expenses, evacuation and personal liability. If you decline to take out travel insurance, we will require you to sign an indemnity form. Should you obtain insurance separately then Estours Travel will require a copy of the policy and contact details for use by our tour leader, if necessary.

BAGGAGE

Please refer to your airline website for up to date luggage allowances.

TRAVEL DOCUMENTS

All passengers departing Australia need valid passports. You may need a re-entry permit to Australia if you are traveling on a passport of another nationality. The validity of a passport must extend at least 6 months past the return date to Australia. It is the passenger's responsibility to ensure that they are in possession of the necessary travel documentation and that they comply with the appropriate government and transportation regulations.

STATEMENT OF RESPONSIBILITIES & RELEASE OF LIABILITY AGREEMENT

Est Ski Tours Pty Ltd in conjunction with Estours Travel acts as a booking agent for airlines, hotels, bus companies, ski lift companies, owners or contractors providing the services. All coupons, receipts and tickets issued by Est Ski Tours and Estours Travel are issued subject to any and all tariffs, terms and conditions specified by the suppliers. By the acceptance of such coupons, receipts, tickets and services you agree that Est Ski Tours and other operators nor any representative shall be or become liable for any loss, injury, damage, additional expenses or inconvenience to you or otherwise in connection with any accommodation, transportation or other service caused directly or indirectly by force majeure or other events which are beyond our control. Est Ski Tours, their Associates or Agents., while taking every care with the passenger's luggage or property, shall not accept any liability for damage, loss or inconvenience.

Skiing & snow sports can be dangerous sports activities in which, in extreme circumstances, death may occur. It must be clearly understood that in the case of accident or unforeseen circumstances, Est Ski Tours Pty Ltd & the ski tour leaders will be indemnified from all liability and responsibility for injury, damages, illness, accident, death or loss of property however arising, which may occur during the Ski Tours. In recognition of all such risks, dangers and hazards all participants in the Ski tours are requested to read and are required to sign this Booking Conditions & Release of Liability Agreement. This agreement will affect your legal rights should you be injured or involved in an accident.

Est Ski Tours reserves the right to alter, amend or cancel all or any of the arrangements contained in the itinerary.

Every effort is made to ensure Estours website www.estours-travel.com.au advertisements and brochures are accurate at the time of printing, however Est Ski Tours can not be held responsible for printing errors arising from unforeseen circumstances.

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For further enquiries contact Estours Travel

2/223 Gipps St,

KEIRAVILLE NSW 2500

Tel: 02 4284 1688 Fax: 02 4284 7823

Email: info@estours-travel.com.au

Website: www.estours-travel.com.au

COSTS DO NOT INCLUDE:

Passport and visa fees, airfares (except as specified), fuel surcharges and airport taxes, excess baggage charges and all other costs of a personal nature, not specifically included. Additional costs caused by weather or failure of transportation services or other circumstances outside the control of the tour operators or their principal or agent, are not included but may be covered by the passenger's own travel insurance.

ACCOMMODATION

Whilst every effort is made to ensure accommodation in hotels is provided on a twin share basis, with private facilities, no responsibility is accepted should the hotels change rooming arrangements.

SINGLE SUPPLEMENT

Should you be traveling alone, every effort will be made to find a suitable person with whom to share a room, if you wish. If a single room is used, then a single room supplement will be charged.

ITINERARY VARIATIONS

We reserve the right to vary the itinerary in the event of unforeseen circumstances beyond our control. Hotels used may be different to those listed in the itinerary, however, they will be of similar standard and location where possible. Should minimum group numbers not be achieved, tour groups may be amalgamated into one group tour.

REFUND

No refund will be made for services, excursions, accommodation, transfers, meals etc. provided but not utilized. Where possible, every effort will be made to retrieve funds should such events occur. However, no refunds will be made after the tour has started

COVID

All travelers will be required to comply with any and all Covid 19 related government restrictions that may be in place at the time of travel. Should you become infected with Covid19 whilst on tour, you will be required to comply with any requirements of local authorities. Should local restrictions be imposed whilst on tour, any costs incurred will be at your own expense.

TOUR LEADER

The only responsibilities of the tour leaders are to assist in the coordination of travel, accommodation & other arrangements in relation to the relevant ski tours. The tour leaders will NOT be responsible for on-snow guiding, direction, coaching or instruction.

CURRENCY FLUCTUATIONS

To avoid additional costs from adverse currency movements, the full tour cost can be paid at time of booking. Any cancellation after this will incur a fee of 25% of the booking value, increasing to 100% if cancelled less than 90 days prior to tour commencement.